

Please thoroughly read shipping instruction below :

Shipping instruction:

Dear customers

When you receive kit or part package by express, please immediately open the box and check the package contents condition very carefully. Please make sure the kit or parts are in good condition before signing your name on express waybill. If you find any damage, crack or missing parts to the kit or parts, please take photos for proof and write damage report to express courier or local express facility, and make sure written damage report to express by mail is copied to our email address skymasterjets@263.net, so that your written report with photos are forwarded to our local express as well. Very important:

- When damage happens, firstly please take a photo of waybill number marked over the box
- We generally send you one photo showing how top of box inside looks like before shipping. After you open the top cover of box, you need to try to find if the condition of top items are same as photo we sent. If contents are in disorder, the box must have been opened by someone else during transportation.
- Please pass damage report to us in 3 days after you receive the shipment.

If the damage report and reference number issued from express are not received within three days after the kit or parts package is received with signature, express company and we will not take responsibility for possible damage or crack. If damage report and reference number issued from express are received within three days, we will make new replacement of parts to replace damaged parts. We don't accept request to make new complete plane just for damage to some parts only, unless you return whole plane to us via courier at your side.